

Adenbrook Homes Pty Ltd. is bound by the National Principles under the Privacy Act 1988. A copy of the National Principles are available for your perusal at our premises or you may access a copy from the Office of the Federal Privacy Commissioner. Adenbrook Homes Pty Ltd. provides the following privacy statement: This privacy policy does not apply to parties that may be linked or associated with our website. Those website owners are responsible for the privacy of the information they collect and should be contacted directly for details of their privacy policies.

What information does Adenbrook Homes Pty Ltd. collect?

Adenbrook Homes Pty Ltd records information from persons who visit websites operated by Adenbrook Homes Pty Ltd*(see end of this document) and or create an online advertisement, complete online forms, complete surveys or send us emails. This information is collected for business purposes. The types of information we keep on record will depend on the advertisement that you create, or the type of form or survey you complete or the product or service you request. Generally we keep a record of the following types of information about you:

- Information that you have provided which may identify you, such as your name, address and contact details which you enter in a form or survey on our website;
- Information that you have provided in the form of feedback or email; and
- Your permission to use your personal information for marketing purposes or to send you special offers from time to time.

It is not compulsory for you to provide us with your personal information which we may have requested from you for us to perform a service for you, however, without the specified information, we may not be able to fulfil your request or provide you with the service you require.

Cookies may be used to store visitors' preferences and to record session information. When you visit www.adenbrookhomes.com.au, the following information is recorded for statistical purposes:

- Your IP address;
 - The date and time of your visit to the site;
 - The pages accessed and documents downloaded;
 - The referring web page; and
 - If you contact us, the type of browser and operating system that you use
- Note: No attempt will be made to identify individual users with their browsing activities, except in the unlikely event of an investigation, where the law enforcement agency may warrant to inspect the Internet log files. Some information disclosed to Adenbrook Homes Pty is passed on to other organisations or individuals so that they can help with browser inquiries; details are described below. Other than what is described below, Adenbrook Homes Pty Ltd. will not pass on or sell information that relates to, or can be used to identify any individuals.*

How does Adenbrook Homes Pty Ltd. use the information collected?

All information disclosed to Adenbrook Homes Pty Ltd may be accessed by authorised Adenbrook Homes Pty Ltd. Staff who may access your information to fulfill your request.

Advertisers

If you are an advertiser on www.adenbrook.com.au your information is held confidentially in a secure (see security) database. Some of your information will be published in your advertisement, in accordance with your instructions and for the period during which your advertisement is active. Your information is only accessible for

alterations by you in your capacity as advertiser or by approved Adenbrook Homes Pty Ltd staff. It is the advertiser's responsibility to ensure that their details on the Adenbrook Homes Pty Ltd. website are current and correct.

Security & Scam Alert

Do not provide your log in details to anyone in response to email or phone requests.

Browsers

Online Forms:

- When completing online forms for news and special offers from Adenbrook Homes Pty Ltd., you will be contacted by Adenbrook Homes Pty Ltd via email with newsletters and details of special offers as per your request. You can opt out from this service at any time by following the instructions included in the newsletter or special offers sent to you or by clicking on the "contact us" link at the bottom of this page.
- Email a Friend, the details of your selection will be forwarded to the email addresses you supply to Adenbrook Homes Pty Ltd.
- All information received from browsers is stored in a secure (see security) format for Adenbrook Homes Pty Ltd's own use.
- If you send us an email we will use your personal information to respond to your request.

SMS Messages

We do not purchase or sell lists of mobile phone numbers.

Can I access my personal information that I have previously given to Adenbrook Homes Pty Ltd?

Yes you can. You can request access to all of your personal information held in the secure Adenbrook Homes Pty Ltd. database. We endeavour to ensure your information is true and correct at all times. Upon request, we can make adjustments and update your details to reflect correct data. To send a request, please click on the "contact us" link at the bottom of this page. Your request will be processed within 7 working days, depending on the nature of the request. There is no fee to access this information.

Security

In addition to the above assurances, any information held by Adenbrook Homes and related individuals is held secure in a manner designed to protect information from internal and external access by anyone other than specifically authorized Adenbrook Homes staff.

Changes to the Adenbrook Homes Pty Ltd. Privacy Statement

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future we will post the policy changes to our website to notify you of these changes and provide you with the ability to "opt out"(1) of these uses. If you are concerned about how your information is used, you should check back at our website periodically or contact us at the contact points at the base of this statement.

Contact Information

Adenbrook Homes Pty Ltd (ABN 30 109 290 333) Unit 1/ 160 Lytton Road Bulimba QLD 4171

Telephone: 07 3909 4444

Contact: The Marketing Manager

Email: enquiry@adenbrook.com.au

We will try our best to answer any queries as quickly as possible.

1 "OPT OUT" is the description of a link on an email which when clicked enables the customer to request that their data no longer be included for this use.

*Adenbrook Homes Pty Ltd operates websites including www.adenbrook.com.au, www.avalonproperty.com.au, and pages on other websites that may publish our content.